

#### NASDAQ: CINF

This presentation contains forward-looking statements that involve risks and uncertainties. Please refer to our various filings with the U.S. Securities and Exchange Commission for factors that could cause results to materially differ from those discussed.

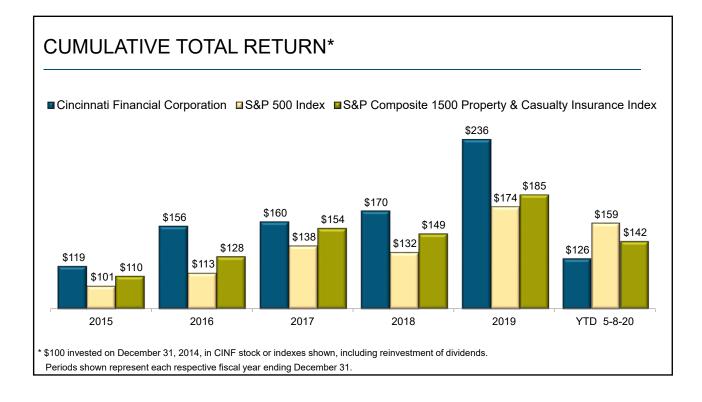
The forward-looking information in this presentation has been publicly disclosed, most recently on April 27, 2020, and should be considered to be effective only as of that date.

Its inclusion in this document is not intended to be an update or reaffirmation of the forward-looking information as of any later date.

Reconciliations of non-GAAP measures are in our most recent quarterly earnings news release, which is available at *cinfin.com/investors*.

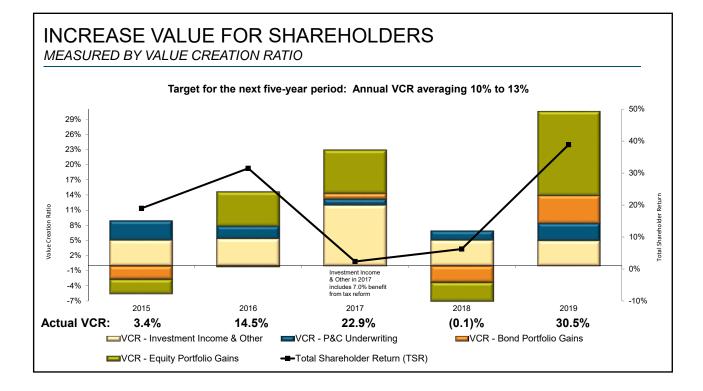
## STRATEGY OVERVIEW

- Competitive advantages:
  - · Relationships leading to agents' best accounts
  - Financial strength for stability and confidence
  - Local decision making and claims excellence
- Other distinguishing factors:
  - 59 years of shareholder dividend increases
  - Common stocks are approximately 34% of investment portfolio
  - 31 years of favorable reserve development



#### LONG-TERM VALUE CREATION

- Targeting average Value Creation Ratio of 10% to 13% over the next five-year period
  - Value creation ratio (VCR) = annual rate of growth in book value plus the percentage of dividends to beginning book value
  - VCR for 2015 through 2019 averaged 14.2%
- Three performance drivers:
  - Premium growth above industry average
  - Combined ratio consistently within the range of 95% to 100%
  - Investment contribution
    - Investment income growth
    - Compound annual total return for equity portfolio over five-year period exceeding return for S&P 500 Index



# **RESPONSES TO COVID-19 PANDEMIC**

- Quick transition to work-from-home, including excellent IT infrastructure
  - · Field associates working in the communities ready to serve agencies and their clients
- Relief for policyholders
  - 15% Stay-at-Home credit applied to April and May premiums for personal lines auto policyholders
  - Pausing cancellations due to nonpayment of premium and waiving late fees until at least May 31 for personal and commercial policyholders
  - · Waiving vacancy clauses for buildings temporarily closed due to pandemic
  - Providing additional risk management advice to businesses considering adapting their operations to manufacture personal protective equipment
  - · Providing credits, when requested, on commercial policies for vehicles not being used
  - Waiving restrictions on policyholders now performing delivery services in efforts to protect the wellbeing of their communities

# PANDEMIC FINANCIAL EFFECTS

- No material 1Q20 effect, new data/information to be evaluated in Q2
- Premiums: New business submissions reduction late March/early April
- 15% personal auto policyholder credit announced for April and May, estimated at \$16M
- Loss experience will be influenced by many factors the next few quarters
  - Fewer vehicle miles driven should reduce losses for some period of time
  - · Reduced sales and payrolls for businesses could reduce liability and workers' compensation losses
  - Legal expenses and other factors could have unfavorable effects on loss or expense trends

#### Business interruption insurance

- While we will evaluate each claim based on the specific facts and circumstances involved, our commercial property policies do not provide coverage for business interruption claims unless there is direct physical damage or loss to property
- Example of communication from regulators to businesses, insurance agents and consumers: Ohio Department of Insurance: Business Interruption coverage is typically triggered under a commercial insurance policy when a covered risk/peril causes physical damage to the insured premises resulting in the need to shut down business operations. For example, if a fire damages a business and the business cannot operate during repairs, business interruption coverage could be available subject to the terms and limits in the policy. <u>https://insurance.ohio.gov/wps/portal/gov/odi/about-</u> us/divisions/communications/resources/insurance-coronavirus-covid-19

# PERFORMANCE TARGETS & TRENDS

- Negative 16.4% VCR for 1Q20 was below target: 10% to 13% annual average over the next five-year period
  - Negative 17.8% contribution from non-operating items, primarily due to a reduction of overall net gains from investment portfolio
- Related performance drivers at YTD 3-31-20 consistent with long-term targets:
  - 10% growth in P&C net written premiums, vs. 4% full-year 2020 projection for industry
  - 98.5% combined ratio, within 95% to 100% long-term target range
  - 5% investment income growth exceeded 3.3% five-year CAGR as of year-end 2019
- Ranked #1 or #2 in ~two-thirds of agencies appointed 5+ years
- Improving through strategic profitability & growth initiatives

#### STRATEGIES FOR LONG-TERM SUCCESS

- Financial strength for consistent support to agencies
  - Diversified fixed-maturity portfolio, laddered maturity structure
     No corporate exposure exceeded 0.6% of total bond portfolio at 3-31-20, no municipal exposure exceeded 0.3%
  - 34.3% of investment portfolio in common stocks to grow book value
    No single security exceeded 6.6% of publicly traded common stock portfolio
  - · Portfolio composition helps mitigate anticipated effects of inflation and a rise in interest rates
  - Low reliance on debt, with 10.1% debt-to-total-capital at 3-31-20
    - Nonconvertible, noncallable debentures due in 2028 and 2034
  - · Capacity for growth with premiums-to-surplus at 1.2-to-1
- Operating structure reflects agency-centered model
  - Field focus staffed for local decision making, agency support
  - Superior claims service and broad insurance product offerings
- Profit improvement and premium growth initiatives

# MANAGE INSURANCE PROFITABILITY

- · Ongoing underwriting expertise enhancement
  - Predictive modeling tools and analytics to improve property casualty pricing precision and segmentation on an individual policy basis
  - Data management for better underwriting and more granular pricing decisions
  - Staff specialization and augmentation aimed at lowering loss ratios
- Improving efficiencies and ease of use with technology
  - · Streamlines processing for agencies and the company
  - · Helps optimize personalized service
- Investing for the future
  - · To improve profitability with rate adequacy and risk selection/loss control initiatives
  - To diversify risk by expanding operations into new geographies and product areas
  - · Strategic investments with modest short-term effects on expense ratios
    - 35% increase in field staff since the end of 2014, supporting healthy premium growth

#### DRIVE PREMIUM GROWTH

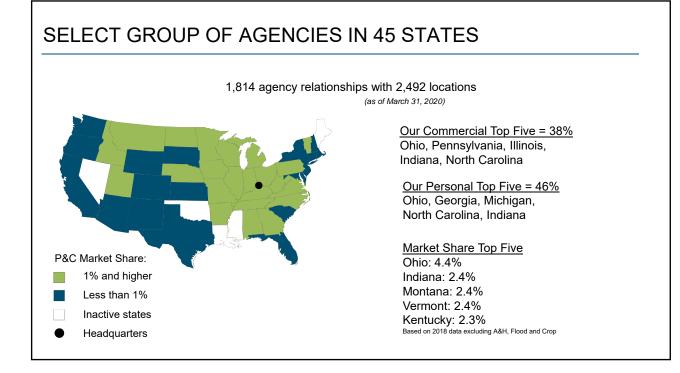
- New agency appointments bring potential for growth over time
  - 187 appointed in 2019, including 70 for personal lines only, writing an estimated \$11 billion in aggregate of annual property casualty premiums from all carriers they represent
  - 50 appointed YTD 3-31-20 marketing most or all lines, 11 personal lines only

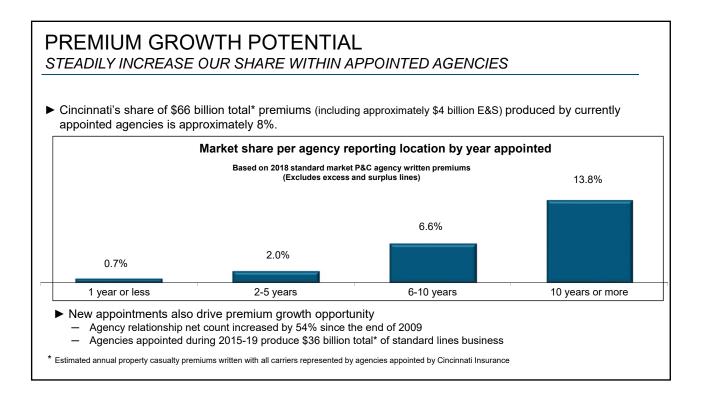
#### Expanding marketing and service capabilities

- · Enhanced marketing, products and services for high net worth (HNW) clients of our agencies
- \$101 million in first-quarter 2020 HNW net written premiums, up 31% from 2019;
- Increased opportunities for agencies to cross-serve their clients to meet insurance needs
- Expansion of reinsurance assumed through Cincinnati Re<sup>sM</sup> to further deploy capital, diversify risk
- Cincinnati Global Underwriting Ltd.<sup>SM</sup> acquisition expected to produce profitable premium growth over time

#### 10% growth in 1Q20 P&C net written premiums

- Commercial lines up 8%, personal lines up 3%, E&S up 20%, Cincinnati Re up 25%
  Cincinnati Global contributed 1 percentage point to overall growth percentage
- Higher average renewal pricing: personal lines and E&S up mid-single-digit percentage rate; commercial lines up near the high end of the low-single-digit percentage rate
- Term life insurance earned premiums up 4%





#### ACQUISITION OF CINCINNATI GLOBAL UNDERWRITING EXPANDS MARKET REACH, DEPLOYS MORE CAPITAL, FURTHER DIVERSIFIES EARNINGS

- Accretive to earnings in 2019 following acquisition on February 28, 2019
   Combined ratio in the low-80% range with \$140 million of net written premiums
- \$140 million in 2019\* net written premiums (\$170 million gross), with mix of:
  - 63% property (direct & facultative) focused on global medium-to-large commercial risks
  - 31% property (binder) focused on North American commercial property & homeowner
  - 6% aviation, mostly smaller airlines and some general aviation, generally no U.S. risks
- Supports agency-centered strategy as we believe it should provide insurance solutions for accounts requiring specialization through Lloyd's

\* March through December 2019, representing annualized amounts of \$168 million net and \$204 million gross

## FIRST-QUARTER 2020 HIGHLIGHTS

- EPS of negative \$7.56 per share vs. positive \$4.22 per share in 1Q19
  - Non-GAAP operating income decrease 20%, or \$35 million, including \$41 million from higher weather-related catastrophe losses
  - \$1.818 billion (\$11.16 per share) decrease in EPS from the change in unrealized gains and losses of equity securities still held
- Investment income rose 5%
  - Dividend income was up 15%, interest income was up 1%
- Property casualty net written premiums grew 10%
  - Higher average renewal pricing: personal lines and E&S up mid-single-digit percentage rate; commercial lines up low-single-digits (near the high end of the range)
- Combined ratio of 98.5%, 5.5 points worse than 1Q19
  - 1Q20 increase included 3.3 points from higher catastrophe losses

### CINCINNATI FINANCIAL AT A GLANCE

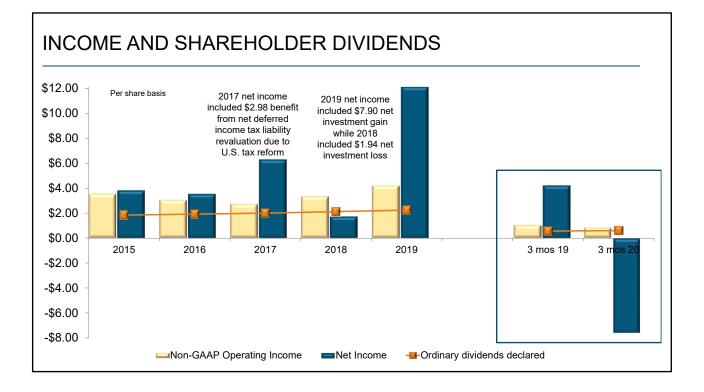
- Top 25 U.S. P&C insurer
- A.M. Best rating: A+ Superior
- \$5.6 billion 2019 premiums:

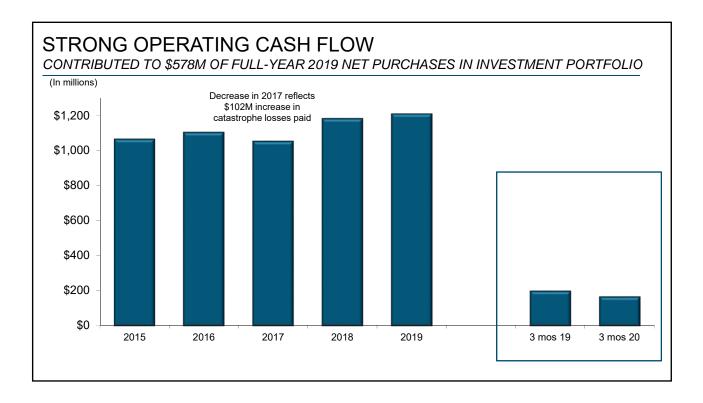
59% Commercial 5% Life 25% Personal 3% Cincinnati Re

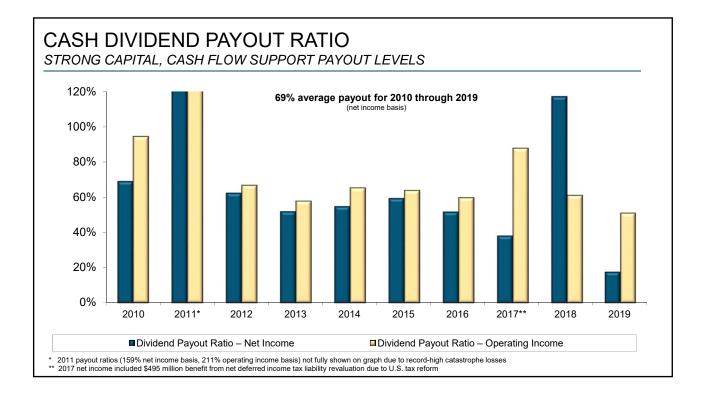
5% Excess & Surplus 3% Cincinnati Global

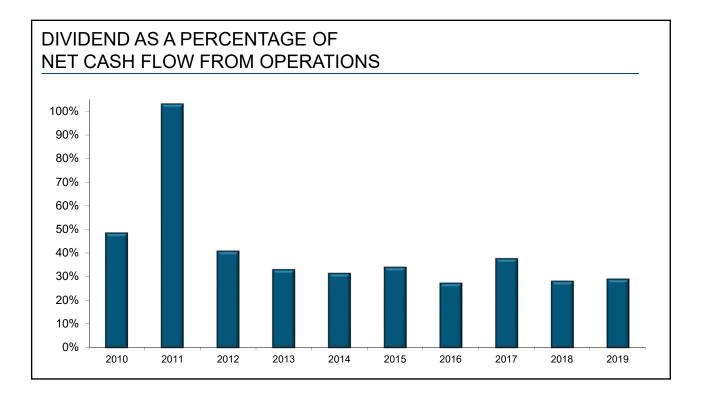
- Agency-centered business model is time-tested
  - Agency relationships strengthened over time by in-person approach
  - Local decision-making operating structure is difficult to replicate
  - · Centralized organization versus branch office structure contributes to low expense ratio
- 59 consecutive years of shareholder dividend increases
  - · Only seven U.S. public companies can match this record
  - 7.1% increase in 1Q20 ordinary cash dividend declared
  - Yield is attractive, 4.5% in early-May 2020

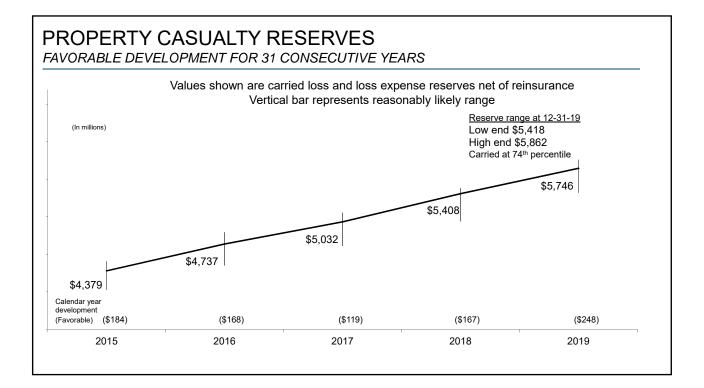


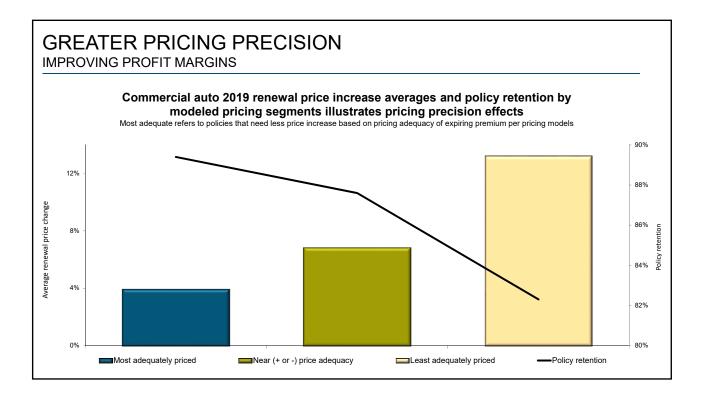


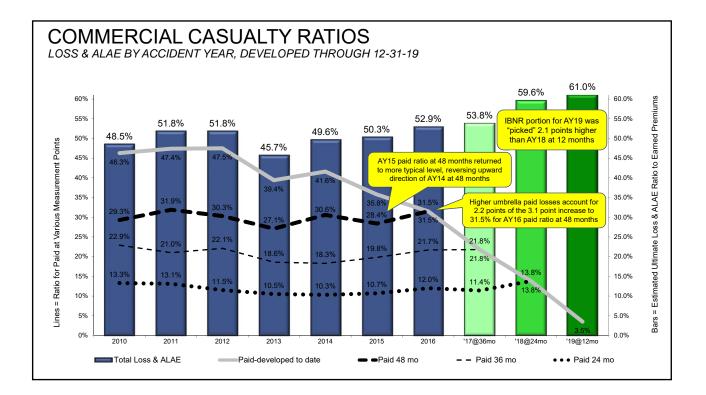


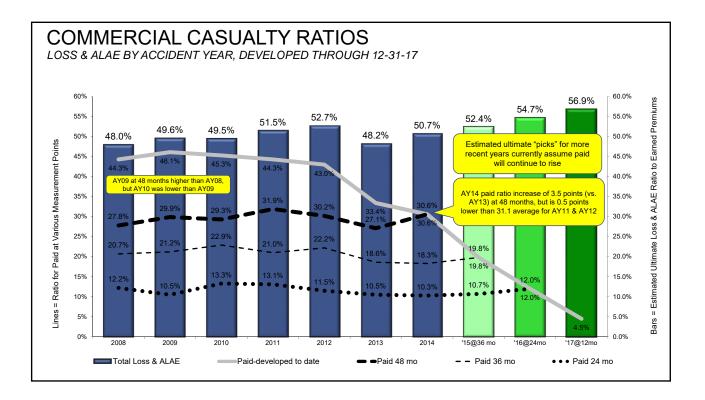


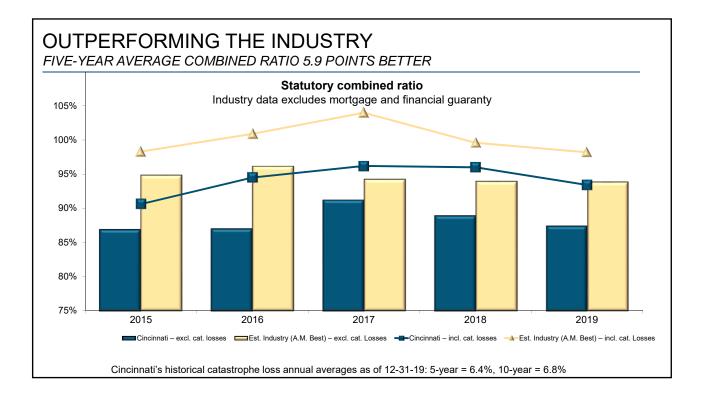


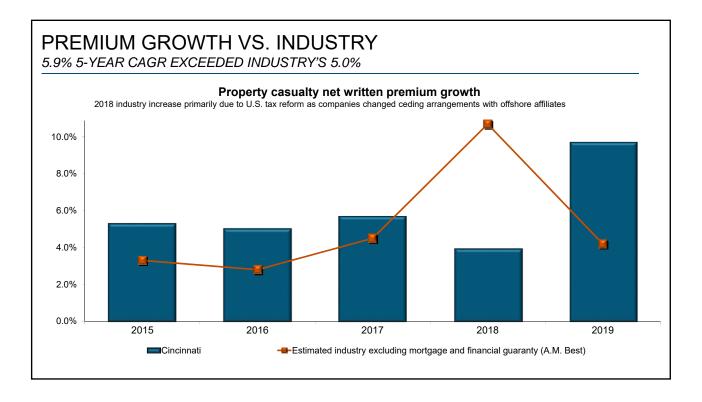


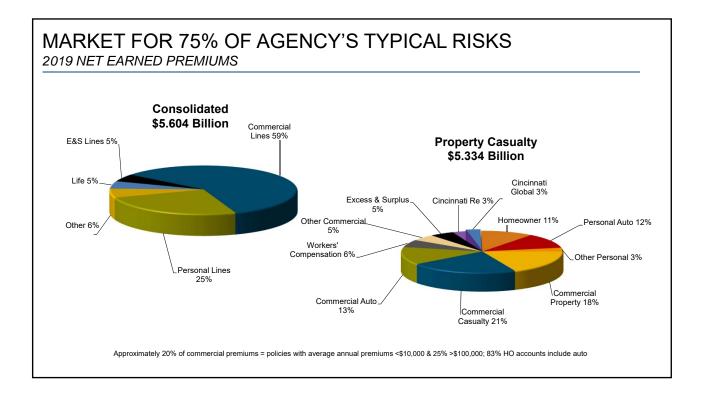






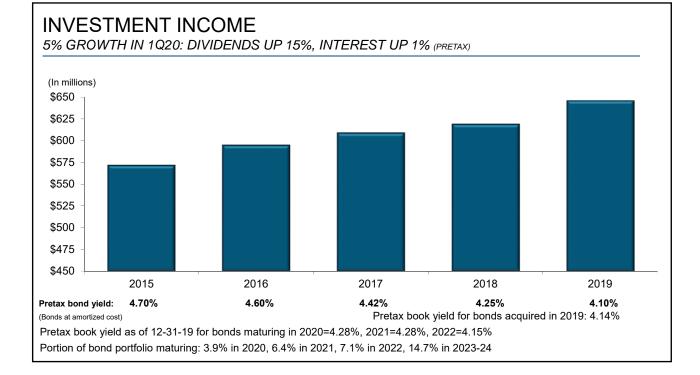


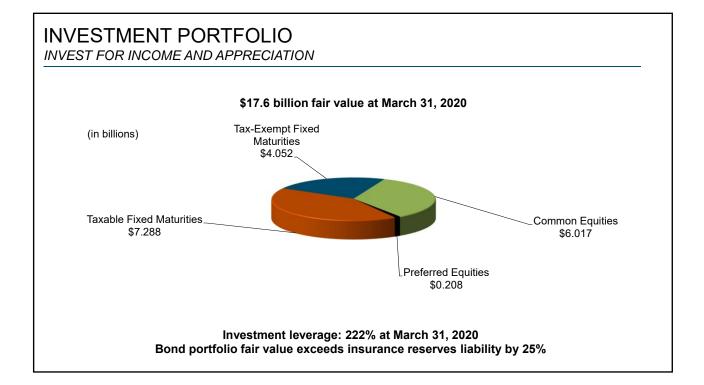




## ADDITIONAL AGENCY STATISTICS

- 30% of 2,458 year-end 2019 reporting locations include:
  - 13% private equity, 10% national brokers, 7% banks
  - · Percentages have approximately doubled in five years
- 2019 premium contribution (standard lines market)
  - 14% private equity-owned agencies 8% bank owned
  - 9% national brokers 69% privately owned or regional/cluster agencies
- 4.0% for largest contributor, among the largest are:
  - Acrisure, A.J. Gallagher, Assured Partners, BB&T, BroadStreet Partners, HUB, Marsh & McLennan, PayneWest, Prime Risk Partners, USI
- 80 locations acquired during 2019, including:
  - 38 by a private equity firm, 21 by a regional or national broker, 1 by a bank, 17 by another Cincinnati agency, 3 by a non-Cincinnati agency





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#### DIVERSIFIED EQUITY PORTFOLIO\* BALANCES INCOME STABILITY & CAPITAL APPRECIATION POTENTIAL

Sector	CFC	S&P 500 Weightings	
Information technology	25.2%	25.5%	
Financial	14.1	10.9	
Healthcare	13.9	15.4	
Industrials	11.8	8.2	
Consumer discretionary	9.1	9.8	
Consumer staples	7.0	7.8	
Materials	4.8	2.4	
Energy	4.6	2.7	
Telecomm services	<b>3.9</b> 10.7		
Utilities	2.8	3.6	
Real estate	2.8	3.0	

#### March 31, 2020

#### Portfolio Highlights at 3-31-20

- Microsoft is largest holding
  - 6.6% of publicly traded common stock portfolio
  - 2.3% of total investment portfolio
  - Next four largest holdings, totaling 15.7% of publicly traded common stock portfolio: Apple, JPMorgan Chase, BlackRock and CME Group
- 15% increase in 1Q20 dividend income
- Appreciated value from cost totaled \$2.5 billion (pretax)
- Annual portfolio returns: (2019 & 2018) 31.9% & (3.3)% [S&P 500: 31.5% & (4.4)%]

\* Publicly traded common stock core portfolio, approximately 50 holdings (excludes energy MLP's, one private equity)

# BOND PORTFOLIO RISK PROFILE

\$11.3 BILLION AT MARCH 31, 2020

- Credit risk A2/A average rating
  - 84.2% are rated investment grade, 2.7% are noninvestment grade, 13.1% are unrated

#### Interest rate risk

- 4.7 years effective duration, 7.7 years weighted average maturity
- Generally laddered maturity structure
  - 17% of year-end 2019 portfolio matures by the end of 2022, 32% by 2024, 66% by 2029
- With 34.3% of the investment portfolio invested in common stocks at 3-31-20, we estimated shareholders' equity would decline 5.3% if interest rates were to rise by 100 basis points
- Bond portfolio is well-diversified
  - Largest issuer (corporate bond) = 0.6% of total bond portfolio
  - · Municipal bond portfolio, well-diversified with approximately 1,600 issuers
    - \$4.052 billion with an average rating of Aa2/AA by Moody's and S&P Global

Major Treaties (Estimated 2020 ceded premiums)	Coverage & Retention Summary (As of January 1, 2020)
<ul> <li>Property catastrophe</li> <li>(\$44 million)</li> <li>Treaty has one reinstatement provision</li> <li>\$60 million of additional earthquake coverage is included</li> <li>Up to \$50 million of additional coverage is provided by an aggregate excess of loss catastrophe treaty</li> </ul>	<ul> <li>For a single event:</li> <li>Retain 100% of first \$100 million in losses</li> <li>Retention varies between \$100-\$800 million</li> <li>Max exposure for \$800M event = \$249 million</li> <li>PML - combined including Cincinnati Re &amp; Cincinnati Globa 1-in-100 year event = 3.0%</li> <li>1-in-250 year = 4.3% (% of shareholders' equity at 12-31-19)</li> </ul>
Property per risk & \$50 million property excess treaties (\$34 million)	For a single loss: • Retain 100% of first \$10 million in losses • Retain 0% of losses \$10-100 million • Facultative reinsurance for >\$100 million
Casualty per occurrence (\$12 million)	For a single loss: • Retain 100% of first \$10 million in losses • Retain 0% of losses \$10-25 million • Facultative reinsurance for >\$25 million
Casualty excess treaties (\$3 million for two treaties combined)	Workers' comp, extra-contractual & clash coverage: • \$25 million excess of \$25 million (first excess treaty) • \$20 million excess of \$50 million (second treaty) Aunich Re, Hannover Re, Partner Re and Lloyd's of London

#### AGGREGATE EXCESS OF LOSS CATASTROPHE TREATY RENEWED FOR ONE YEAR EFFECTIVE 7-1-19

Summary of Coverage Limits	Summary of Retention
• \$50 million per occurrence for combinations of business written on a direct basis and by Cincinnati Re	Retain first \$125 million of each loss
<ul> <li>\$8 million for catastrophe events affecting only Cincinnati Re, subject to certain deductibles</li> </ul>	Retain first \$45 million in aggregate
•\$31 million for earthquakes in certain Western states	Retain first \$20 million of each loss
•\$31 million for brushfires or wildfires in certain Western states	Retain first \$40 million of each loss
Note: There are many combinations of occurrences resulting in coverage up to the \$50 million	aggregate limit. Cincinnati Global is excluded from the treaty.

# FINANCIAL STRENGTH RATINGS COMPARISON

	A.M. Best	Fitch	Moody's	S&P
Cincinnati	A+	A+	A1	A+
Auto Owners	A++		-	
		-		<u> </u>
Travelers	A++	AA	Aa2	AA
Aculty	A+	-	-	A+
Allied	A+	-	A1	A+
Fireman's Fund	A+	-	-	AA
Harleysville	A+	-	A1	A+
Hartford	A+	-	A1	A+
Central Mutual	A	-	-	-
CNA	A	A+	A2	A+
EMC	A	-	-	-
Frankenmuth	A	-	-	-
General Casualty	A	A+	-	A+
Hanover	A	Α	A2	A
Liberty Mutual	A	A-	A2	A
Safeco	A	A-	A2	A
Selective	A	A+	A2	A
United Fire Group	A	•	-	-
West Bend	A	•	-	-
Westfield	A	•	-	-
Zurich	A	•	A2	A
State Auto	A-	-	-	-

Source: S&P Global Market Intelligence as of April 17, 2020. Ratings are under continuous review and subject to change and/or affirmation.

