



The Cincinnati Insurance Company ■ The Cincinnati Indemnity Company
The Cincinnati Casualty Company ■ The Cincinnati Specialty Underwriters Insurance Company
The Cincinnati Life Insurance Company ■ CFC Investment Company ■ CSU Producer Resources Inc.
Cincinnati Global Underwriting Ltd. ■ Cincinnati Global Underwriting Agency Ltd.

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Cincinnati Financial Corporation 2020 Annual Meeting of Shareholders Meeting FAQ's

How do I register for the meeting?

Please visit <http://www.viewproxy.com/cinfin/2020> and click "Virtual Meeting Registration". **All registrations must be received by 11:59 p.m. ET on May 1, 2020.**

If you hold your shares in your name and have received a Notice of Internet Availability or Proxy Card, please click "Registration for Registered Holders" and enter your name, phone number, Control Number (found on your Notice of Internet Availability or Proxy Card) and email address.

If you hold your shares through a bank or broker and have received a Notice of Internet Availability or Voting Instruction Form, please click "Registration for Beneficial Holders" and enter your name, phone number and email address and click submit. Then, if you wish to vote your shares at the Annual Meeting, please [upload](#) or email a copy of your legal proxy that you have obtained from your bank or broker to VirtualMeeting@viewproxy.com

I've submitted my registration – what happens now?

A member of our team will review your registration and confirm your status as a shareholder. For beneficial holders, you will be required to provide proof of ownership in the form of a legal proxy, Notice of Internet Availability, Voting Instruction Form or bank/broker statement. Once confirmed, you'll receive an email with a meeting password. You will need this password in order to attend the virtual meeting.

How do I attend the meeting?

Visit <http://viewproxy.com/cinfin/2020/vm> and enter the password provided in your confirmation email any time after 9 a.m. on Saturday, May 2, 2020. The meeting will begin promptly at 9:30 a.m.

If you would like to listen to the meeting, but do not need to vote or ask a question, there will be a listen-only webcast available. Please visit [2020 Annual Meeting of Shareholders](#) and select Listen only Webcast.

How do I vote during the meeting?

Once polls are open during the meeting, please visit <https://www.aalvote.com/cinf> to vote your shares. All shareholders will need a Control Number to vote their shares:

- If you are a registered shareholder, your Control Number is on your Proxy Card or Notice of Internet Availability.
- If you are a beneficial holder, you must upload or email a copy of your legal proxy to VirtualMeeting@viewproxy.com in advance of the meeting in order to obtain a Control Number.

Even if you plan to attend the Virtual Annual Meeting, we recommend that you vote in advance of the meeting by submitting your vote over the internet, by telephone or by mail by the [applicable deadline](#).

I am trying to access the meeting, but I cannot get in, why?

Please be sure that you have already registered to attend the Virtual Annual Meeting. If you have already registered and still cannot access the meeting, please email VirtualMeeting@viewproxy.com or call, 866-612-8937.

What if I hold multiple registered positions and have multiple Control Numbers, which one do I use to access the Virtual Meeting?

You will only need to use one of your assigned Control Numbers to enter the meeting. However, if you wish to vote during the meeting, you'll need to use each Control Number in order to vote each position.

If you have other questions or issues, please email VirtualMeeting@viewproxy.com